

Support and development

		Outsourcing		In-house
	FIX	TIME AND MATERIALS	OUTSTAFFING	STAFF
Tasks	<p>One-time: to finalize, to configure, to connect within the framework of an existing project.</p> <p><i>For example, to integrate an online store with the Internet acquiring.</i></p>	<p>Permanent, but do not require a full load of a specialist.</p> <p><i>For example, regular backups, virus protection, content editing, adding new elements.</i></p>	<p>A large amount of tasks that require a full load of employees.</p> <p><i>For example, new product development, CRM support systems, production automation.</i></p>	<p>Permanent tasks requiring complete immersion in the work.</p> <p><i>For example, developing your own product, regular work with corporate system.</i></p>
Rate	Piece rate with a fixed cost	Hourly rate	Hourly rate	Monthly salary
For whom	Clients, who are starting to use technical support services.	IT-savvy clients who can forecast hours.	IT-savvy clients who can forecast hours.	Any type of client.
Advantages	Ease of cost calculation.	Benefit for a small amount of tasks.	<ul style="list-style-type: none"> • Does not require staff expenses • Flexibility of work • Full access to employees 	Full access to developers
Disadvantages	High cost for a large amount of tasks.	<ul style="list-style-type: none"> • Difficulty in price forecasting • Complexity keeping track of work 	The client independently manages the team	Staffing costs